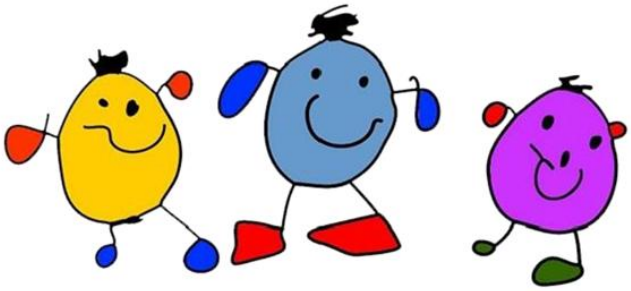
The Wharf Nursery School



SMILE PLAY LEARN

Data Protection Policy

July 2026

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This policy has been written with consideration given to school & Governing Body working practices. By adopting this Godalming Learning Partnership policy, schools reduce their policy management workload.

The Godalming Learning Partnership is a charitable company limited by guarantee, registered at Hallam Road, Meadrow, Godalming, UK, GU7 3HW (Reg no: 1171791)

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Data Protection Policy

1. Aims

Our school aims to ensure that all personal data collected about staff, pupils, parents, governors, visitors and other individuals is collected, stored and processed in accordance with the Data (Use & Access) Act 2025, the UK General Data Protection Regulation (UK GDPR) and the provisions of the Data Protection Act 2018 (DPA 2018).
This policy applies to all personal data, regardless of whether it is in paper or electronic format.

2. Legislation and guidance

This policy meets the requirements of the UK GDPR and the provisions of the DPA 2018. It is based on guidance published by the Information Commissioner's Office (ICO) on the UK GDPR and the management of subject access requests.
In addition, this policy complies with regulation 5 of the Education (Pupil Information) (England) Regulations 2005, which gives parents the right of access to their child's educational record.

3. Definitions

Term	Definition
Personal data	Any information relating to an identified, or identifiable, individual. This may include the individual's: **i.** Name (including initials) **ii.** Identification number **iii.** Location data **iv.** Online identifier, such as a username It may also include factors specific to the individual's physical, physiological, genetic, mental, economic, cultural or social identity.
Special categories of personal data	Personal data which is more sensitive and so needs more protection, including information about an individual's: **i.** Racial or ethnic origin **ii.** Political opinions **iii.** Religious or philosophical beliefs **iv.** Trade union membership **v.** Genetics **vi.** Biometrics (such as fingerprints, retina and iris patterns), where used for identification purposes **vii.** Health – physical or mental **viii.** Sex life or sexual orientation **ix.** Criminal record
Processing	Anything done to personal data, such as collecting, recording, organising, structuring, storing, adapting, altering, retrieving, using, disseminating, erasing or destroying. Processing can be automated or manual.
Data subject	The identified or identifiable individual whose personal data is held or processed.
Data controller	A person or organisation that determines the purposes and the means of processing of personal data.

Data processor	A person or other body, other than an employee of the data controller, who processes personal data on behalf of the data controller.
Personal data breach	A breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to personal data.

4. The data controller

Our school processes personal data relating to parents, pupils, staff, governors, visitors and others, and therefore is a data controller.

The school is registered as a data controller with the ICO and will renew this registration annually or as otherwise legally required.

5. Roles and responsibilities

This policy applies to **all staff** employed by our school, and to external organisations or individuals working on our behalf. Staff who do not comply with this policy may face disciplinary action.

This policy also applies to volunteers.

5.1 Governing Body

The Governing Body has overall responsibility for ensuring that our school complies with all relevant data protection obligations.

5.2 Data protection officer

The data protection officer (DPO) is responsible for overseeing the implementation of this policy, monitoring our compliance with data protection law, and developing related policies and guidelines where applicable.

They will provide an annual report of their activities directly to the Governing Body and, where relevant, report to the board their advice and recommendations on school data protection issues.

The DPO is also the first point of contact for individuals whose data the school processes, and for the ICO.

Full details of the DPO's responsibilities are set out in their job description.

Our DPO is Rachel Dunnage and is contactable via dpo@godalminglearning.org.uk

5.3 Headteacher

The Headteacher acts as the representative of the data controller on a day-to-day basis.

5.4 All staff

Staff are responsible for:

i. Collecting, storing and processing any personal data in accordance with this policy
ii. Informing the school of any changes to their personal data, such as a change of address
iii. Contacting the DPO in the following circumstances:
    - With any questions about the operation of this policy, data protection law, retaining personal data or keeping personal data secure
    - If they have any concerns that this policy is not being followed
    - If they are unsure whether or not they have a lawful basis to use personal data in a particular way
    - If they need to rely on or capture consent, draft a privacy notice, deal with data protection rights invoked by an individual, or transfer personal data outside the European Economic Area
    - If there has been a data breach
    - Whenever they are engaging in a new activity that may affect the privacy rights of individuals
    - If they need help with any contracts or sharing personal data with third parties

6. Data protection principles

The UK GDPR is based on data protection principles that our school must comply with.

The principles say that personal data must be:

i. Processed lawfully, fairly and in a transparent manner
ii. Collected for specified, explicit and legitimate purposes
iii. Adequate, relevant and limited to what is necessary to fulfil the purposes for which it is processed
iv. Accurate and, where necessary, kept up to date
v. Kept for no longer than is necessary for the purposes for which it is processed
vi. Processed in a way that ensures it is appropriately secure

This policy sets out how the school aims to comply with these principles.

7. Collecting personal data

7.1 Lawfulness, fairness and transparency

We will only process personal data where we have one of 6 'lawful bases' (legal reasons) to do so under data protection law:

i. The data needs to be processed so that the school can **fulfil a contract** with the individual, or the individual has asked the school to take specific steps before entering into a contract
ii. The data needs to be processed so that the school can **comply with a legal obligation**
iii. The data needs to be processed to ensure the **vital interests** of the individual e.g. to protect someone's life
iv. The data needs to be processed so that the school, as a public authority, can perform a task **in the public interest,** and carry out its official functions
v. The data needs to be processed for the **legitimate interests** of the school or a third party (provided the individual's rights and freedoms are not overridden)
vi. The individual (or their parent/carer when appropriate in the case of a pupil) has freely given clear **consent**

For special categories of personal data, we will also meet one of the special category conditions for processing which are set out in the UK GDPR and Data Protection Act 2018.

Whenever we first collect personal data directly from individuals, we will provide them with the relevant information required by data protection law.

7.2 Limitation, minimisation and accuracy

We will only collect personal data for specified, explicit and legitimate reasons. We will explain these reasons to the individuals when we first collect their data.
If we want to use personal data for reasons other than those given when we first obtained it, we will inform the individuals concerned before we do so and seek consent where necessary.
Staff must only process personal data where it is necessary in order to do their jobs.
When staff no longer need the personal data they hold, they must ensure it is deleted or anonymised. This will be done in accordance with the school's information management policy, which includes the records retention schedule.

8. Sharing personal data

We will not normally share personal data with anyone else, but may do so where:

i. There is an issue with a pupil or parent/carer that puts the safety of our staff at risk
ii. We need to liaise with other agencies – we will seek consent as necessary before doing this
iii. Our suppliers or contractors need data to enable us to provide services to our staff and pupils – for example, IT companies. When doing this, we will:
    - Only appoint suppliers or contractors which can provide sufficient guarantees that they comply with data protection law
    - Establish a data sharing agreement with the supplier or contractor, either in the contract or as a standalone agreement, to ensure the fair and lawful processing of any personal data we share
    - Only share data that the supplier or contractor needs to carry out their service, and information necessary to keep them safe while working with us

We will also share personal data with law enforcement and government bodies where we are legally required to do so, including for:

i. The prevention or detection of crime and/or fraud
ii. The apprehension or prosecution of offenders
iii. The assessment or collection of tax owed to HMRC
iv. In connection with legal proceedings
v. Where the disclosure is required to satisfy our safeguarding obligations
vi. Research and statistical purposes, as long as personal data is sufficiently anonymised or consent has been provided

We may also share personal data with emergency services and local authorities to help them to respond to an emergency situation that affects any of our pupils or staff.
Where we transfer personal data to a country or territory outside the UK, we will do so in accordance with UK data protection law.

9. Subject access requests and other rights of individuals

9.1 Subject access requests

Individuals have a right to make a 'subject access request' to gain access to personal information that the school holds about them. This includes:

i. Confirmation that their personal data is being processed
ii. Access to a copy of the data
iii. The purposes of the data processing
iv. The categories of personal data concerned
v. Who the data has been, or will be, shared with
vi. How long the data will be stored for, or if this isn't possible, the criteria used to determine this period
vii. The source of the data, if not the individual
viii. Whether any automated decision-making is being applied to their data, and what the significance and consequences of this might be for the individual

Subject access requests can be verbal or in writing and made to any member of staff. So that we can be sure of providing the information being requested, we prefer individuals to use our online Subject Access Request (SAR) form:
GLP Subject Access Request Form TEMPLATE

They should include:

i. Name of individual
ii. Correspondence address
iii. Contact number and email address
iv. Details of the information requested

9.2 Children and subject access requests

Personal data about a child belongs to that child, and not the child's parents or carers. For a parent or carer to make a subject access request with respect to their child, the child must either be unable to understand their rights and the implications of a subject access request, or have given their consent.

Children below the age of 12 are generally not regarded to be mature enough to understand their rights and the implications of a subject access request. Therefore, most subject access requests from parents or carers of pupils at our school may be granted without the express permission of the pupil. This is not a rule and a pupil's ability to understand their rights will always be judged on a case-by-case basis.

9.3 Responding to subject access requests

When responding to requests, we:

i. May ask the individual to provide 2 forms of identification
ii. May contact the individual via phone to confirm the request was made
iii. Will respond without delay and within 1 month of receipt of the request
iv. Will provide the information free of charge
v. May tell the individual we will comply within 3 months of receipt of the request, where a request is complex or numerous. We will inform the individual of this within 1 month, and explain why the extension is necessary

We will not disclose information if it:

vi. Might cause serious harm to the physical or mental health of the pupil or another individual
vii. Would reveal that the child is at risk of abuse, where the disclosure of that information would not be in the child's best interests
viii. Is contained in adoption or parental order records
ix. Is given to a court in proceedings concerning the child

If the request is unfounded or excessive, we may refuse to act on it or charge a reasonable fee which takes into account administrative costs.
A request will be deemed to be unfounded or excessive if it is repetitive or asks for further copies of the same information.
When we refuse a request, we will tell the individual why and tell them they have the right to complain to the ICO.

9.4 Other data protection rights of the individual

In addition to the right to make a subject access request (see above), and to receive information when we are collecting their data about how we use and process it (see section 7), individuals also have the right to:

i. Withdraw their consent to processing at any time
ii. Ask us to rectify, erase or restrict processing of their personal data, or object to the processing of it (in certain circumstances)
iii. Prevent use of their personal data for direct marketing
iv. Challenge processing which has been justified on the basis of public interest
v. Request a copy of agreements under which their personal data is transferred outside of the UK
vi. Object to decisions based solely on automated decision making or profiling (decisions taken with no human involvement, that might negatively affect them)
vii. Prevent processing that is likely to cause damage or distress
viii. Be notified of a data breach in certain circumstances
ix. Make a complaint to us or the ICO
x. Ask for their personal data to be transferred to a third party in a structured, commonly used and machine-readable format (in certain circumstances)

Individuals should submit any request to exercise these rights to the DPO. If staff receive such a request, they must immediately forward it to the DPO.

10. Data Protection concerns or complaints

If an individual has a concern or complaint about how the school collects and manages personal data, or how it has handled their subject access request (SAR), please contact us using the form below. We will acknowledge your complaint and aim to respond within **30 days**. If we need more time, we will let you know.

If you need help completing the form, please contact the school office or our Data Protection Officer and we will assist you.

If your concern remains unresolved after **31 days**, contact our Data Protection Officer (DPO), Rachel Dunnage: DPO@godalminglearning.org.uk

If your concern has not been resolved by the DPO after a further calendar month, you can contact the Information Commissioner's Office (ICO): Make a complaint about how an organisation has used your personal information | ICO

General data use and access request Complaints Form

11. Parental requests to see the educational record

Parents, or those with parental responsibility, have a legal right to free access to their child's educational record (which includes most information about a pupil) within 15 school days of receipt of a written request.

12. Photographs and videos

As part of our school activities, we may take photographs and record images of individuals within our school.
We will obtain written or electronic consent from parents/carers for photographs and videos to be taken of their child for communication, marketing and promotional materials. We will clearly explain how the photograph and/or video will be used to both the parent/carer and pupil.

Uses may include:

i. Within school on notice boards and in school magazines, brochures, newsletters, etc.
ii. Online on our school website or social media platforms
iii. Outside of school by external agencies such as the school photographer, Godalming Learning Partnership, newspapers, campaigns on their websites, promotional material or social media platforms

Consent can be refused or withdrawn at any time. If consent is withdrawn, we will delete the photograph or video and not distribute it further.
When using photographs and videos in this way we will not accompany them with any other personal information about the child, to ensure they cannot be identified.

13. Data protection by design and default

We will put measures in place to show that we have integrated data protection into all of our data processing activities, including:

i. Appointing a suitably qualified DPO, and ensuring they have the necessary resources to fulfil their duties and maintain their expert knowledge
ii. Only processing personal data that is necessary for each specific purpose of processing, and always in line with the data protection principles set out in relevant data protection law (see section 6)
iii. Completing privacy impact assessments where the school's processing of personal data presents a high risk to rights and freedoms of individuals, and when introducing new technologies (the DPO will advise on this process)
iv. Integrating data protection into internal documents including this policy, any related policies and privacy notices
v. Regularly training members of staff on data protection law, this policy, any related policies and any other data protection matters; we will also keep a record of attendance
vi. Regularly conducting reviews and audits to test our privacy measures and make sure we are compliant
vii. Maintaining records of our processing activities, including:
    - For the benefit of data subjects, making available the name and contact details of our school and DPO and all information we are required to share about how we use and process their personal data (via our privacy notices)
    - For all personal data that we hold, maintaining an internal record of the type of data, data subject, how and why we are using the data, any third-party recipients, how and why we are storing the data, retention periods and how we are keeping the data secure

14. Data security and storage of records

We will protect personal data and keep it safe from unauthorised or unlawful access, alteration, processing or disclosure, and against accidental or unlawful loss, destruction or damage.

In particular:

- **i.** Paper-based records and portable electronic devices, such as laptops and hard drives that contain personal data must be kept under lock and key when not in use.
- **ii.** Papers containing confidential personal data must not be left on office and classroom desks, on staffroom tables, pinned to notice/display boards, or left anywhere else where there is general access.
- **iii.** Where personal information needs to be taken off site, staff must sign it in and out from the school office.
- **iv.** Multi factor authentication, known as MFA, and passwords that are at least 8 characters long containing letters and numbers are used to access cloud storage, school computers, laptops and other electronic devices. Staff and pupils are reminded to change their passwords at regular intervals.
- **v.** Encryption software is used to protect all portable devices and removable media, such as laptops and USB devices.
- **vi.** Our filtering and monitoring provision reduces risks related to a cyber incident and is reviewed at least annually.
- **vii.** Our cyber security strategy that meets the government standards for cyber security in schools and at least one governor is trained on cyber security.
- **viii.** Staff, pupils or governors who access personal information on their personal devices are expected to follow the same security procedures as for school-owned equipment (see our acceptable use agreement)
- **ix.** Where we need to share personal data with a third party, we carry out due diligence and take reasonable steps to ensure it is stored securely and adequately protected (see section 8).

15. Disposal of records

Personal data that is no longer needed will be disposed of securely. Personal data that has become inaccurate or out of date will also be disposed of securely, where we cannot or do not need to rectify or update it.

For example, we will shred or incinerate paper-based records and overwrite or delete electronic files. We may also use a third party to safely dispose of records on the school's behalf. If we do so, we will require the third party to provide sufficient guarantees that it complies with data protection law.

16. Personal data breaches

The school will make all reasonable endeavours to ensure that there are no personal data breaches.

In the unlikely event of a suspected data breach, we will follow the procedure set out in Appendix 2.

When appropriate, we will report the data breach to the ICO within 72 hours. Such breaches in a school context may include, but are not limited to:

- **i.** A non-anonymised dataset being published on the school website which shows the exam results of pupils eligible for the pupil premium
- **ii.** Safeguarding information being made available to an unauthorised person
- **iii.** The theft of a school laptop containing non-encrypted personal data about pupils

17. Training

All staff and governors are provided with data protection training as part of their induction process.

Data protection will also form part of continuing professional development, where changes to legislation, guidance or the school's processes make it necessary.

18. Monitoring arrangements

The DPO and Governing Body are responsible for monitoring and reviewing this policy.

This policy will be reviewed and updated if necessary **every 2 years** and shared with the full Governing Body.

19. Links with other policies

This data protection policy is linked to our:

i. Freedom of information publication scheme
ii. Information management policy and records retention schedule
iii. Privacy notices
iv. Acceptable use policy (IT)

Appendix 1: Subject access request online form

Subject Access Request Form

Updated July 2026

Our Data Protection Officer is *Rachel Dunnage.* They can be contacted on *DPO@godalminglearning.org.uk* or via the school office.

Please provide me with the information that I am entitled to under the UK General Data Protection Regulation. This is so I can be aware of the information you are processing about me and verify the lawfulness of the processing. I have detailed below the necessary information:

Please complete this table as precisely as possible so that the school is clear exactly what personal information you wish to see. Please read the accompanying notes beforehand.

Name	
Relationship with the school	***Please tick:*** Pupil parent employee governor volunteer ***Please specify*** Other:
Correspondence address	
Contact number	
Email address	
Please Insert details of the information you want that will help us to locate the specific information. *Please be as precise as possible, for example:* • *My personnel file* • *My child's medical records* • *My child's behaviour record, held by [class teacher]* *Emails between 'A' and 'B' between [date]*	

If you need any more information from me, please let me know as soon as possible.

I am aware that, in most cases, you must supply me with the information within 1 month and free of charge.

I look forward to hearing from you.

Yours sincerely,

Please send your completed form to the school office or our Data Protection Officer, who will then be in touch regarding your request.

Subject Access Requests accompanying notes

- Personal data about a child belongs to that child, and not the child's parents or carers. For a parent or carer to make a subject access request with respect to their child, the child must either be unable to understand their rights and the implications of a subject access request, or have given their consent

Children below the age of 12 are generally not regarded to be mature enough to understand their rights and the implications of a subject access request. Therefore, most subject access requests from parents or carers of pupils at our school may be granted without the express permission of the pupil. This is not a rule and a pupil's ability to understand their rights will always be judged on a case-by-case basis.

- We will not disclose information if it:
- might cause serious harm to the physical or mental health of the pupil or another individual
- would reveal that the child is at risk of abuse, where the disclosure of that information would not be in the child's best interests
- Is contained in adoption or parental order records
- Is given to a court in proceedings concerning the child

- If the request is unfounded or excessive, we may refuse to act on it, or charge a reasonable fee which takes into account administrative costs.

- A request will be deemed to be unfounded or excessive if it is repetitive or asks for further copies of the same information.

- When we refuse a request, we will tell you why, and explain that you have the right to complain to the Information Commissioner's Office.

You have the right to request access to personal data the school holds about you or your child.
You do not need to use special wording – it just needs to be clear what personal data you are requesting. Y

We will usually respond within **one calendar month.** If your request is complex, we can extend this by up to two further months, but we will let you know and explain why.
We may need to ask for proof of identity to make sure we are giving information to the right person. This might include:

- Photo ID (such as a passport or driving licence)
- Proof of address
- Confirmation of details we already hold about you

If you need help completing a form, please contact the school office or the Data Protection Officer and we will assist you.

Appendix 2: Personal data breach procedure

This procedure is based on guidance on personal data breaches produced by the Information Commissioner's Office (ICO).

i. On finding or causing a breach, or potential breach, the staff member or data processor must immediately notify the Data Protection Officer (DPO).

ii. The DPO will investigate the report, and determine whether a breach has occurred. To decide, the DPO will consider whether personal data has been accidentally or unlawfully:

- Lost
- Stolen
- Destroyed
- Altered
- Disclosed or made available where it should not have been
- Made available to unauthorised people

iii. The DPO will alert the headteacher or school business manager and the chair of governors

iv. The DPO will make all reasonable efforts to contain and minimise the impact of the breach, assisted by relevant staff members or data processors where necessary. (Actions relevant to specific data types are set out at the end of this procedure)

v. The DPO will assess the potential consequences, based on how serious they are, and how likely they are to happen

vi. The DPO will work out whether the breach must be reported to the ICO. This must be judged on a case-by-case basis. To decide, the DPO will consider whether the breach is likely to negatively affect people's rights and freedoms, and cause them any physical, material or non-material damage (e.g. emotional distress), including through:

- Loss of control over their data
- Discrimination
- Identify theft or fraud
- Financial loss
- Unauthorised reversal of pseudonymisation (for example, key-coding)
- Damage to reputation
- Loss of confidentiality
- Any other significant economic or social disadvantage to the individual(s) concerned

vii. If it's likely that there will be a risk to people's rights and freedoms, the DPO must notify the ICO.

viii. The DPO will document the decision (either way), in case it is challenged at a later date by the ICO or an individual affected by the breach. Documented decisions are stored on our school hard drive

ix. Where the ICO must be notified, the DPO will do this via the 'report a breach' page of the ICO website within 72 hours. As required, the DPO will set out:

- A description of the nature of the personal data breach including, where possible:
  - The categories and approximate number of individuals concerned
  - The categories and approximate number of personal data records concerned
- The name and contact details of the DPO
- A description of the likely consequences of the personal data breach
- A description of the measures that have been, or will be taken, to deal with the breach and mitigate any possible adverse effects on the individual(s) concerned

x. If all the above details are not yet known, the DPO will report as much as they can within 72 hours. The report will explain that there is a delay, the reasons why, and when the DPO expects to have further information. The DPO will submit the remaining information as soon as possible

xi. The DPO will also assess the risk to individuals, again based on the severity and likelihood of potential or actual impact. If the risk is high, the DPO will promptly inform, in writing, all individuals whose personal data has been breached. This notification will set out:

- The name and contact details of the DPO
- A description of the likely consequences of the personal data breach
- A description of the measures that have been, or will be, taken to deal with the data breach and mitigate any possible adverse effects on the individual(s) concerned

xii. The DPO will notify any relevant third parties who can help mitigate the loss to individuals – for example, the police, insurers, banks or credit card companies

xiii. The DPO will document each breach, irrespective of whether it is reported to the ICO. For each breach, this record will include the:

- Facts and cause
- Effects
- Action taken to contain it and ensure it does not happen again (such as establishing more robust processes or providing further training for individuals)

Records of all breaches will be stored on the school hard drive

The DPO and school business manager or headteacher will review what happened and how it can be prevented from happening again. This review will happen as soon as reasonably possible.

Actions to minimise the impact of data breaches

We will take the actions set out below to mitigate the impact of different types of data breach, focusing especially on breaches involving particularly risky or sensitive information. We will review the effectiveness of these actions and amend them as necessary after any data breach.

Sensitive information being disclosed via email (including safeguarding records)

- *If special category data (sensitive information) is accidentally made available via email to unauthorised individuals, the sender must attempt to recall the email as soon as they become aware of the error*
- *Members of staff who receive personal data sent in error must alert the sender and the DPO as soon as they become aware of the error*
- *If the sender is unavailable or cannot recall the email for any reason, the DPO will ask the ICT department to recall it*
- *In any cases where the recall is unsuccessful, the DPO will contact the relevant unauthorised individuals who received the email, explain that the information was sent in error, and request that those individuals delete the information and do not share, publish, save or replicate it in any way*
- *The DPO will ensure we receive a written response from all the individuals who received the data, confirming that they have complied with this request*
- *The DPO will carry out an internet search to check that the information has not been made public; if it has, we will contact the publisher/website owner or administrator to request that the information is removed from their website and deleted*

Other types of breach that you might want to consider could include:

- *Details of pupil premium interventions for named children being published on the school website*
- *Non-anonymised pupil exam results or staff pay information being shared with governors*
- *A school laptop containing non-encrypted sensitive personal data being stolen or hacked*
- *The school's cashless payment provider being hacked and parents' financial details stolen*